

**SOFTWARE RELEASE:**

CB\_102709

**V5.8 ET Pro<sup>2</sup> Central Software Update  
Remote Alert Notification**

10/27/09

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Products: ET Pro<sup>2</sup> Central or 2-way models 12-48 stations

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Versions: Controller Software 5.02 and higher

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**Summary**

This Customer Bulletin is announcing the formal release of v5.8 ET Pro<sup>2</sup> Central web-based software that now offers Remote Alert Notification. This new functionality can be used by any customer who has a login and password on [www.weathertrak.net](http://www.weathertrak.net).

**New Web-based Feature**

Remote Alert Notification provides you the ability to receive any of the current alert messages from the controller to the web application and then remotely to an email address and/or text message to a cell phone. Additionally you may prioritize which alerts you receive by simply selecting the alerts you want to receive, including the days of week and hours per day. You will receive messages within a few moments from the time the controller triggers the alerts in the field including a second message if an alert (that has been selected) is cleared.

Additional benefits to this new feature are:

- Set your Alert Remote Preferences
- Send yourself s test message to confirm this feature is setup properly,
- Suspend receiving remote messages during vacation, sick or personal days,
- View the hierarchy of remote alert messages including definitions and resolutions,
- View station specific faults (Valve or Flow Alerts) that have been enhanced on the Alerts page,
- View time and date stamps along with the methodology of how a remote message was sent (email or text message or both) in both the Alerts and Report pages,
- Select one or more controllers that you want to be exempt from remote alert messaging.

To learn more about this feature, open the web HELP file icon found in the upper right hand corner of any [www.weathertrak.net](http://www.weathertrak.net) web pages and select "Preferences" from the table of contents.

## Remote Alert Notification Feature Training

WeatherTRAK is offering feature training to provide customers insight into the ease of setup and use surrounding this feature. This training will be in the form of a webinar and will be recorded for you to use at your convenience. A link to the recording will be sent directly to you via email.

## What do you need to do?

This web-based software is free to anyone with a current *WeatherTRAK ET Everywhere™* Subscription. This web software update is compatible with any controller software version 5.0.2 and higher and does not require any field controller software updates. The setup for receiving either cell phone text messages or email alert messages can be found on a new "Preferences" link in the header of any of the existing web pages in [www.weathertrak.net](http://www.weathertrak.net).

## Need Help?

If you have questions, please call HydroPoint Data Systems Customer Support toll-free, (800) 362-8774.