

Our Promise to You

WeatherTRAK Product Warranty

HydroPoint Data Systems Inc. warrants to the purchaser of its *WeatherTRAK* products, when shipped in its original carton that they will be free from defects in materials and workmanship for the time period set forth below. During the warranty period, HydroPoint Data Systems, Inc. will, at its option, either repair the defect or replace the defective product or part thereof at no charge to the purchaser for parts during the warranty period.

- The *WeatherTRAK OptiFlow XR* controllers have a ten (10) year warranty from date of purchase.
- The *WeatherTRAK ET Pro3* controllers have a five (5) year warranty from date of purchase.
- The *WeatherTRAK LC* controllers have a three (3) year warranty from date of purchase.
- *WeatherTRAK FlowLink* has a three (3) year warranty from date of purchase.
- *WeatherTRAK FlowShare* series has a three (3) year warranty from date of purchase.
- *WeatherTRAK Flow3* series has a three (3) year warranty from date of purchase.
- *WeatherTRAK FlowHD* series has a three (3) year warranty from date of purchase.
- *WeatherTRAK Flow 2-Wire* decoders and line surge protectors have a three (3) year warranty from date of purchase.
- Items not manufactured by HydroPoint Data Systems, Inc. carry their manufacturer's standard warranty.

This warranty does not apply to any product which has been damaged, defaced, subjected to misuse, abnormal service or handling (including shipping damage), or which has been altered in design or construction.

This warranty does not cover surface discoloration on stainless steel enclosures. Surface discoloration can occur from a variety of environmental conditions outside of HydroPoint's control such as wind-blown soils, water quality, and contaminants.

The warranty described above is in addition to whatever implied warranty may be granted to purchaser by law. (All implied warranties, including the warranty of merchantability and fit for use, are limited to the period(s) from date of purchase set forth above).

Neither sales personnel of the seller nor any other person is authorized to make any warranties other than those described above, or to extend the duration of any warranties beyond the time period described herein.

The warranty described above shall be the sole and exclusive warranty granted by HydroPoint Data Systems, Inc. and shall be the sole and exclusive remedy available to the purchaser.

Correction of defects, in the manner and period of time described herein, shall constitute complete fulfillment of all liabilities and responsibilities of HydroPoint Data Systems, Inc. to the purchaser with respect to the product, and shall constitute full satisfaction of all claims, whether based on contract, negligence, strictly liability or otherwise.

In no event shall HydroPoint Data Systems, Inc., be liable or in any way responsible, for any damages or defects in the product which were caused by repairs or attempted repairs performed by anyone other than HydroPoint Data Systems, Inc.

Nor shall HydroPoint Data Systems, Inc., be liable or in any way responsible for any incidental or consequential economic or property damage. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you.

This warranty does not apply to improper installation or grounding, acts of God, such as lightning strikes and/or electrical line power surges, floods, earthquakes, hurricanes, tornados, vandalism, vermin such as slugs, ants, rodents etc., or improper electrical connections.

Warranty Service Procedures

In order to enforce the rights under this limited warranty, the purchaser must notify HydroPoint Data Systems, Inc., of a warranty claim by contacting (800) 362-8774. At that time, the purchaser will be asked to provide dated proof of original purchase. Acceptable forms of this shall be a photo copy or scanned image of the dated original invoice faxed or emailed to HydroPoint Data Systems, Inc. The purchaser will also need to provide a full description of the type of problem occurring, a contact name, address and telephone number and/or email. If requested, purchaser must return the defective product at their own expense.

HydroPoint Data Systems, Inc.

**1720 Corporate Circle
Petaluma, CA 94954
support@hydropoint.com**

**Tel (800) 362-8774
Fax (707) 769-9695
hydropoint.com**